

# MUST HAVE Bag

## HOLIDAY RETURN POLICY

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Orders placed between *November 16 - December 24, 2011* may be returned for refund, exchange or store credit if **postmarked by January 7, 2012**. All returned merchandise must be unworn and undamaged, with tags attached.

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## RETURN PROCEDURE

- Repackage merchandise in the same manner it was received (handbags stuffed with paper, wrapped in plastic bag, enclosed in their cloth storage bags).
- Fill out and enclose the **return form** *and* **original packing slip** (retain a copy for yourself).
- Using a traceable method, ship to:

MUST HAVE BAG, Attn: Returns  
350 Lexington Avenue  
Mt. Kisco, NY 10549

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## RETURN FAQS

All returns processed on same or next business day upon receipt of package.

Refunds are made in the same manner as the original form of payment. Shipping charges are non refundable.

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## RETURN FORM

Order #: \_\_\_\_\_

Name: \_\_\_\_\_

Reason for return: \_\_\_\_\_

Select One:  refund

exchange for following item(s):

STYLE #	COLOR	PRICE

\*Exchanges with a balance due will be contacted for payment, as we do not store credit card information.

\* Refunds can only be credited back to the original credit card used to make the purchase.

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How did you find MHB? (We're just curious!) \_\_\_\_\_

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Questions? Email [service@musthavebag.com](mailto:service@musthavebag.com) or call us toll free 1-888-TANO-BAG

**THANKS FOR SHOPPING AT MUST HAVE BAG!**